www.nichiigakkan.co.jp

NICHII GAKKAN COMPANY

# Financial Results Briefing Document

for the Fiscal Year Ended March 31, 2014

May 16, 2014





## 1. 6th consecutive year of revenue growth with record-breaking net sales

Net sales in FY2014

271,447 million yen

(up 1.6% year on year)

Record breaking net sales in the long-term care business

Child care business up 70% year on year

Net sales of 11.0 billion yen in the language education business (up 14.5%)

#### 2. Record-breaking net sales and operating income in Nichii Care Palace and GABA

\* The results of Nichii Care Palace exclude the effect of change in the closing of fiscal year made in FY2012 (15-month figures posted)

	Net sales (million yen)	Pre-goodwill amortization operating income (million yen)	Post-goodwill amortization operating income (million yen)
Nichii Care Palace	18,309 (up 4.4% year on year)	1,736 (up 37.6% year on year)	1,557 (up 43.9% year on year)
GABA	10,119 (up 7.4% year on year)	2,297 (up 16.4% year on year)	1,462 (up 28.4% year on year)

#### 3. Base for language education has almost been established

- Strategic Investment 
  The vast majority of the initiatives <u>the establishment of an operational base for COCO Juku Junior, the</u> preparation of classrooms to develop the language education business, the employment of teachers, etc. – has been completed.
- COCO Juku
   80 classrooms
   New York University School of Continuing and Professional Studies ALI Tokyo Center
- COCO Juku Junior 235 classrooms (incl. 140 classrooms franchised)
- York Global Study Center



				(Unit: million yen)
	FY2013	FY2014		
	Amount	Amount (Revised forecast)	Amount	Year on year
Net Sales	267,191	273,200	271,447	1.6%
Operating Income	8,741	6,600	6,322	(27.7%)
%	3.3%	2.4%	2.3%	
Ordinary Income	8,326	5,000	4,940	(40.7%)
%	3.1%	1.8%	1.8%	
Net Income	4,383	2,800	2,831	(35.4%)
%	1.6%	1.0%	1.0%	



# Consolidated Sales and Operating Income by Business for Fiscal Year Ended March 31, 2014

			(	Unit: million yen)
		FY2014		Growth
Net Sales	FY2013	Amount (Revised forecast)	Amount	%
Medical Support	104,110	105,800	105,974	1.8%
Long-term & Health Care	141,311	148,000	146,744	3.8%
Education	21,727	19,200	18,516	(14.8%)
Others	1,684	1,300	1,330	(21%)
Elimination/ Corporate	(1,642)	(1,100)	(1,117)	_
Total	267,191	273,200	271,447	1.6%

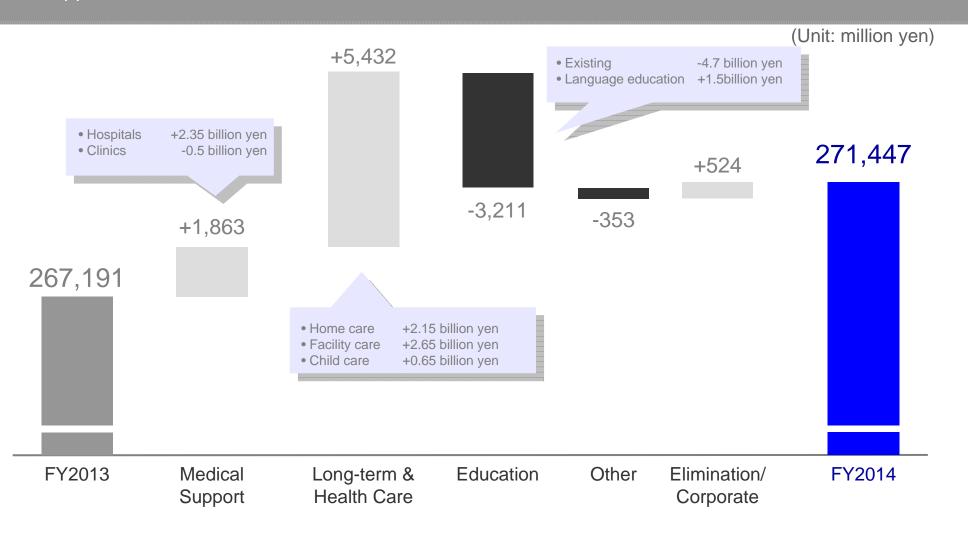
(Unit: million ven)

		FY2014		Growth
Operating Income	FY2013	Amount (Revised forecast)	Amount	%
Medical Support	8,301	7,900	8,660	4.3%
Long-term Care & Health Care	11,183	13,400	12,770	14.2%
Education	(3,338)	(6,900)	(7,269)	_
Others	128	100	45	(64.7%)
Elimination/ Corporate	(7,534)	(7,900)	(7,885)	_
Total	8,741	6,600	6,322	(27.7%)



Contribution of the long-term care business and the medical support business to increased sales

Year on year: Up 4,255 million yen

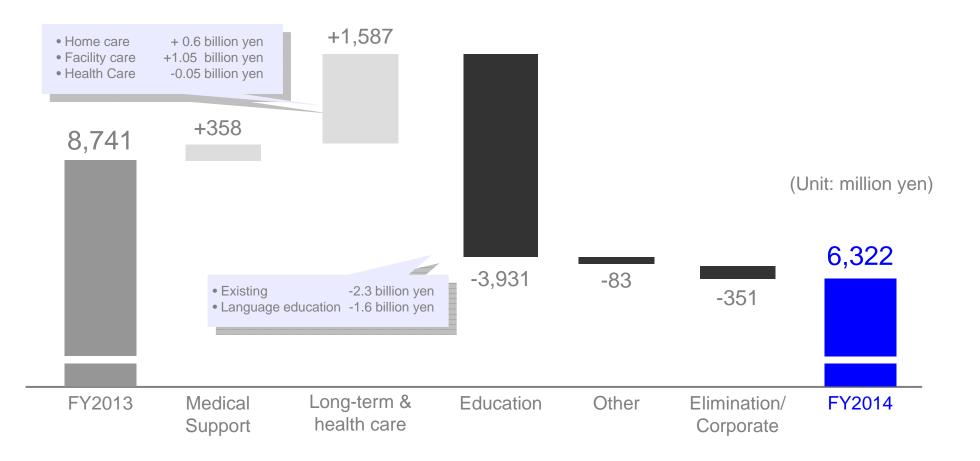


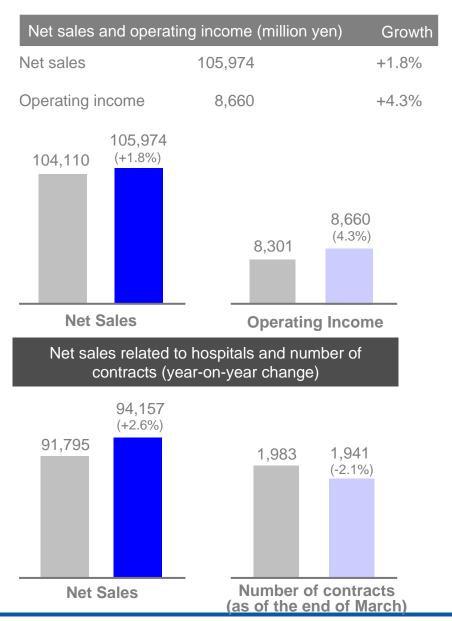


Contribution of the long-term care business. Decrease in operating income owing to change in health workers' qualification system and strategic investment in a language business in the education business.

Year on year:

Down 2,419 million yen





# Solid performance in the hospital business.

#### Operations at new large-scale hospitals stabilized, leading to an increase in sales and profit.

 Contracts were acquired from large-scale hospitals and sales increased per hospital

Growth rate for net sales of the hospital business: **2.6%** (increased sales for the 6th consecutive year)

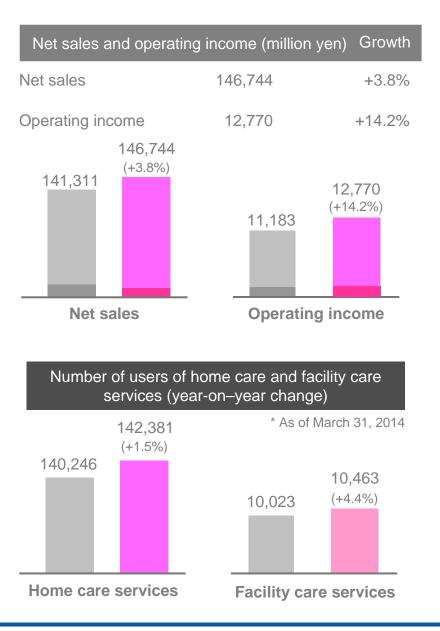
 Return to increased profit owing to stabilized operations at newly contracted hospitals

#### FY2014 Key challenges

Enhancement of management support services

- · Offering a new service, "Medical Concierge"
- Organizing a variety of seminars to address system trends
- · Developing services utilizing IT

Copyright © 2014 Nichii Gakkan Company. All rights reserved.



# Record-breaking sales and operating income.

# (Net sales for 7 consecutive years and operating income for 5 consecutive years)

- Facility efficiency improved owing to an increased number of users of home care and facility care services
- · Profitability of facility care bases improved
- $\rightarrow$  New bases became profitable within a short period

Operating income ratio for the long-term and health care business: 8.7% (up 0.8 point year on year)

#### FY2014 Key Challenges

Promotion of comprehensive service initiatives meeting community needs

- Strengthening of principal care services and home nursing services
- Enhancement of dementia care Offering of day care addressing GH and dementia (shared type)

Strengthening of services not covered by a long-term insurance system

- Health care (PB) products: Sales 902 million yen (up 50.7% YoY) House keeping services: Sales 867 million yen (up 15% YoY)
- Improved operations of long-term care staff dispatch business

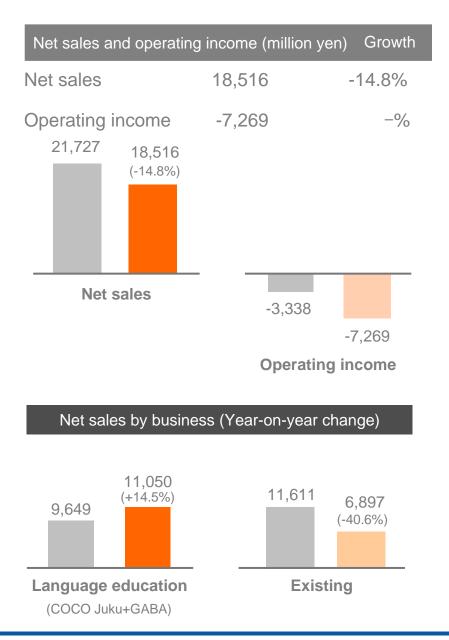


#### Number of established care facilities

	End of March 2013	End of March 2014 (Forecast)	End of March 2014
Care plan	774	789+ α	790 (+16)
Home visit	995	1,052 (+57)	1,007 (+12)
Day care	353	383 (+30)	367 (+14)
Home nursing care	59	100 (+41)	65 (+6)
Hohoemi	247	262 (+15)	262 (+15)
Kirameki	51	58 (+7)	58 (+7)
Nichii Home	52	54 (+2)	54 (+2)

\* Figures in brackets show the increase from the same month of the previous year

# Segment Highlights (Education Business)



# Decreased sales reflecting a decline in the number of students owing to changes in qualification systems for existing courses.

- Increased sales for the language education business, with net sales exceeding 11.0 billion yen.

Record-breaking net sales and operating income for GABA Net sales growth **7.4%** (expected market growth 4.3%)

F١	2014 Key Challenges	
Establishment of an language education	integrated system for providing	
COCO Juku:	80 classrooms	
COCO Juku Junior:     * Including	235 classrooms 140 classrooms franchised	
Improvement of the so opening of NYU-SC	upport system for studying abroad and PS ALI Tokyo Center	
Strengthening of sa	les to corporations	
Offering of courses meeting qualification systems and social needs		
care workers," "Training	working in care," "Training courses for actual g courses for practical care work," "Training s for mothers before and after childbirth," etc.	



Net sales and operating	g income (million yen)	Growth
Net sales	1,793	70%
Operating income	-502	-%
1,793 (+70.0%) 1,054		
Net sales		
	-499 -5 Operating inc	502 ome
Net sales by busine	ess (year-on-year ch	nange)
		1,523 78.9%)
270 (+33.0%) 203	851	
In-hospital child care	In-office chi	ld care

## Increased sales owing to proactive development reflecting the introduction of a new system

- The in-office child care business drove an increase in earnings.
- Despite prior expenses, losses remained almost unchanged owing to an increase in facility operations through, among others, the provisioning of English conversation.

Number of child care centers:94(as of Mar. 31, 2014)\* Includes the dispatching ofUp 28 year on year

#### FY2014 Key Challenges

Promotion of total child care services

care workers.

- Aggressive development of in-office and in-hospital child care centers
- Active sales activities to win contracts from local governments

Strengthening of an alliance with other businesses

- Offering of English conversation lessons at child care centers
- Holding of gatherings between centers' children and the elderly

#### POINT 1 Return to an increase in sales and profit

An increase in revenue for the 7th consecutive year with record-breaking net sales

Positive growth in all business sectors (the revenues of the education business sector start to rise)

#### POINT 2 Improvement in the balance between existing businesses and strategic businesses

Net sales of existing and strategic businesses (forecast)

✓ Existing businesses
 Medical support: 106,800 million yen (+0.8%)
 Long-term & health care: 152,400 million yen (+3.9%)

✓ Strategic businesses

Language education: 12,330 million yen (+11.6%) Child care: 2,370 million yen (+32.2%)

#### POINT 3 Regional business diversification

Launch of full-scale operations of long-term care in the Chinese market based on feedback from marketing activities in cities such as Beijing and Shanghai

- ✓ Improvement of the systems for business promotion in China
- ✓ Participation in the international welfare exhibitions to be held in May in Beijing and Shanghai

			(Unit: million yen)
	FY2014	FY2015 (Fo	orecast)
	Amount	Amount	Year on year
Net sales	271,447	278,400	2.6%
Operating income	6,322	7,700	21.8%
%	2.3%	2.8%	
Ordinary income	4,940	5,700	15.4%
%	1.8%	2.0%	
Net income	2,831	3,000	6.0%
%	1.0%	1.1%	

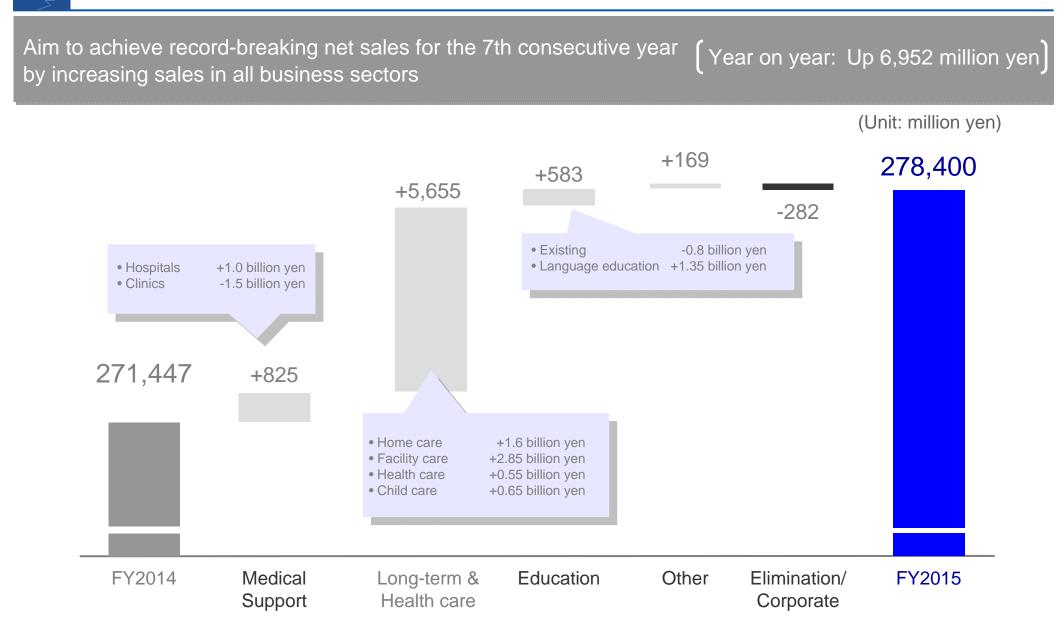


			(Unit: million yen)
Net sales	FY2014	FY2015 (Forecast)	Growth
iner sales	F12014	1 12013 (1 01ecast)	%
Medical Support	105,974	106,800	0.8%
Long-term & Health care	146,744	152,400	3.9%
Education	18,516	19,100	3.2%
Other	1,330	1,500	12.7%
Eliminations/ Corporate	(1,117)	(1,400)	_
Total	271,447	278,400	2.6%

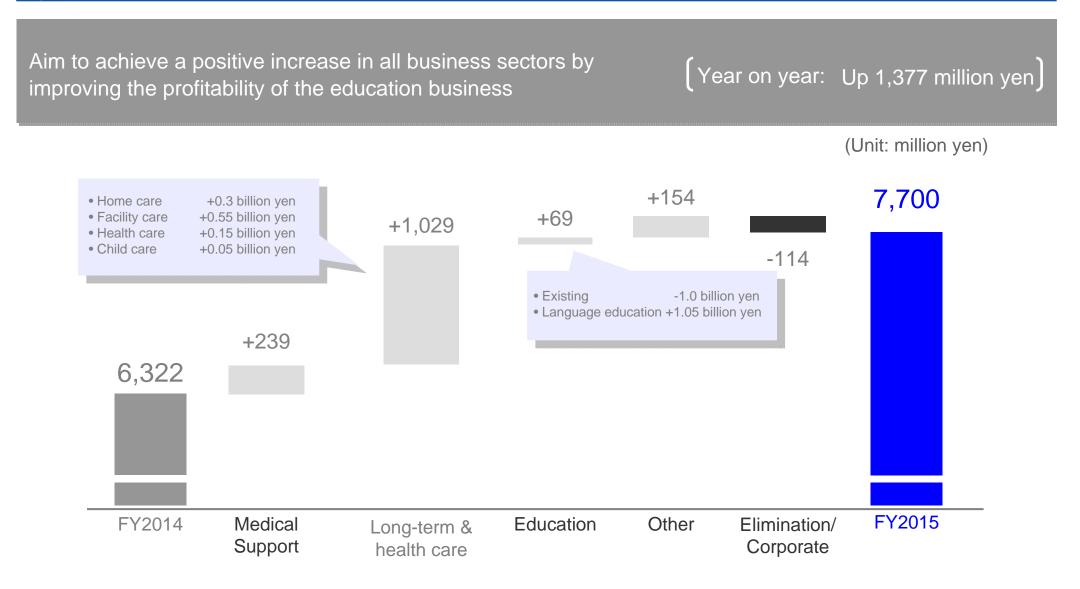
(Unit: million yen)

			(ornt: minion yeri)
Operating income	FY2014	FY2015 (Forecast)	Growth
	112014		%
Medical Support	8,660	8,900	2.8%
Long-term & Health care	12,770	13,800	8.1%
Education	(7,269)	(7,200)	-
Other	45	200	340.3%
Eliminations/ Corporate	(7,885)	(8,000)	_
Total	6,322	7,700	21.8%

# FY2015 Earnings Forecasts – Major factors for changes in net sales









# Contributing to a comprehensive community care system through collaboration with a top company managing swimming schools that produce numerous Olympic athletes

Registered Name	JSS Corporation	
Commencement of Operations	Commenced operations in July 1976 under the concept of "Education through swimming"	
Representative	President & Representative Director: Takao Fujiki	Membership: Approx. 100,000
Location	1-4-11 Tosabori, Nishi-ku, Osaka	
Business Types	Planning, management, and operations of swimming schools, tennis schools, fitness clubs, etc. Sales of sports goods, equipment, and accessories, as well as facilities	Includes child membership of 85,000 Number of schools: 84
Principal Business	Sales of goods, elementary school child care, swimming programs for the elderly, etc.	
Revenues	FY2014 Sales: 7,346 million yen, Ordinary income: 322 million yen, Net income:154 million yen	
Stock Exchange Listing	Tokyo Stock Exchange JASDAQ (Security Code: 6074)	
Strengths	Overwhelming expertise in training, facility operation capabilities, membership & guardian networks	

#### Details of capital alliance (equity method company)

- Acquired 500,000 shares of JSS common stock (24.84%)
- Acquisition cost: 475 million yen

#### Details of collaboration

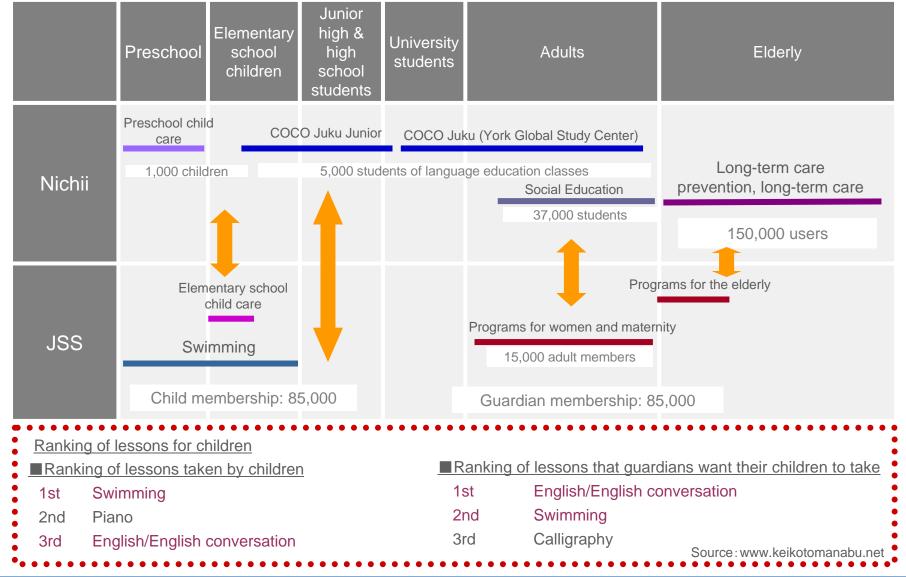
- Development and provisioning of long-term care prevention programs
- Collaborative operations among child care centers, elementary school child care, swimming, and English conversation
- Living support services to guardians
- Dispatch of an outside director: Nobusuke Mori (Senior Managing Director)



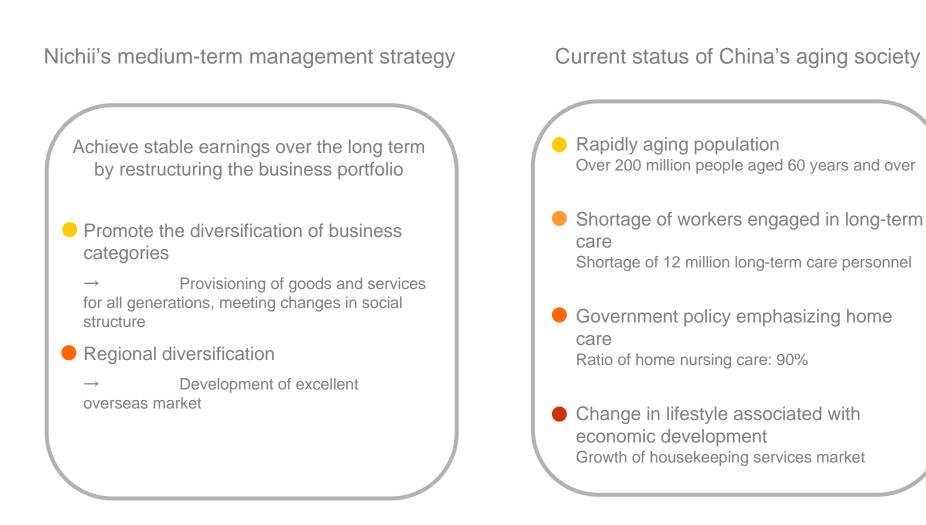
# Realizing the provisioning of seamless services through the collaboration of the two companies

[Lifecycle management of customers]

\* Shows main target customers for each service



# Regional Business Diversification – Nichii's medium-term management strategy and the business environment in China



Facilitate the strengthening of marketing and the acceleration of businesses by establishing local subsidiaries in major cities in China

# **Regional Business Diversification - China operations**





#### Promote Japanese nursing care education by participating in major exhibitions in China

In May 2014, the Company participated in the 3<sup>rd</sup> China International Senior Service Expo (Beijing) and the 9<sup>th</sup> China International Exhibition of Rehabilitation, Nursing & Healthcare (Shanghai, participation planned), both of which are China's largest exhibitions of nursing care and welfare.

A variety of demonstrations were carried out in the Company's booth under the main theme of "Three Excellences" (excellent personnel, excellent services, and excellent products), which is the Company's business concept for China.

Reflecting a high level of interest in Japanese nursing care, many people visited the Company's booth, including business personnel and local mass media.

Demonstration of a personnel training program



Demonstration of nursing care expertise



Demonstration of sanitary products





April 2014: Increase in consumption tax

April 2014 Revision to nursing care compensation <u>+0.63%</u>
 22.1 x (108 / 105 - 1) ≈ 0.63%
 Tax rate (\*) x (108 / 105 - 1) = Add-on rate for a base unit
 [(\*) Tax rate = 1.0 - Ratio of personnel cost - Ratio of other tax-free items]

- > Effects on advances received in the education business
- > Absorb additional costs by increasing compensation in the long-term care business

#### April 2015: Long-term care insurance will be revised

- (1) Promotion of collaboration between home healthcare and long-term care
- (2) Active implementation of measures against dementia
- (3) Promotion of community-based longterm care
- (4) Enhancement of living support services

- (5) Promotion of long-term care prevention
- (6) Reinforcement of the function of the community comprehensive support center
- (7) Review of prevention benefits along with review of the community-based support business
- (8) Restricting the eligibility for special nursing care homes to "Nursing care required – Level 3 or higher" in principle

- (9) Further reduction of primary insurance premiums for low income earners
- (10) Raising the charges for users whose incomes are above a certain level to 20%
- (11) Raising the upper limit of charges for expensive nursing care services
- (12) Inclusion of asset requirements in supplementary provisioning

Source: Nikkei Healthcare



New child care support system (Implementation scheduled for April 2015)

- Enhancement of preschool education and child care in terms of quantity and quality
- Enhancement of support for child care reflecting community needs
- Promote "Plans for accelerating the elimination of the waiting list of children for day care facilities" to securely complement child care, and facilitate a smooth transition to the new system

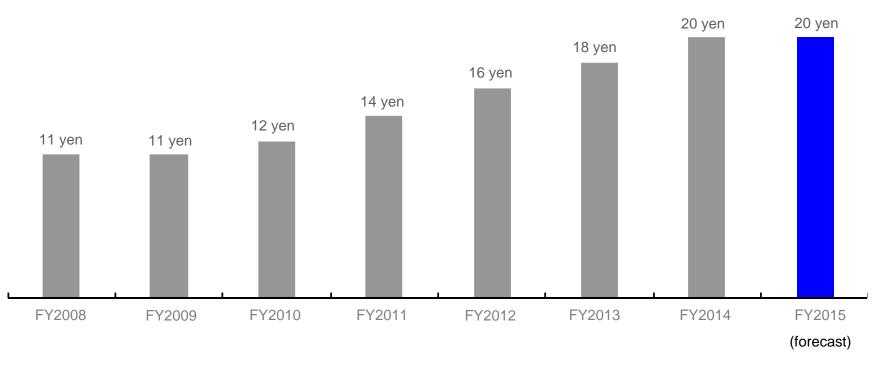
Regulatory reform (Matters under review)

- > Bill for amendment to the worker dispatching law \* Implementation scheduled for April 2015 subject to passage of the bill
- Change the subject of a 3-year dispatch period from "assigned job" to "worker"
- $\rightarrow$  By changing workers, companies can continue to accept dispatched workers in the same workplace.
- Discussion of use of foreigners
- Study into broadening the eligibility for technical training to foreigners in addition to the acceptance of certified care worker candidates as per the Economic Partnership Agreement (EPA).
- Study of the use of foreigners for housekeeping support from the perspective of facilitating the advance of women in society.



### The Company's dividend policy: Distribution of stable and continuous returns

#### FY2015 forecast 20 yen (10 yen interim dividend + 10 yen year-end dividend)



\* The Company executed a 2-for-1 stock split on April 1, 2009, and the figures for the fiscal years before that are adjusted to reflect the effect of the stock split.



All performance targets and other forecasts, including numbers of contracts and users, and goals, contained in this document are based on information currently available to the Nichii Gakkan Group and will be affected by uncertain factors, including economic circumstances, the relaxation of regulations, and employment conditions. Please note that actual results, numbers of contracts and users, and other data may be different from the forecasts.

Contact information Nichii Gakkan Company IR Division, Public Relations Department Corporate Planning Headquarters Address: 2-9 Kanda Surugadai, Chiyoda-ku, Tokyo Tel: 03-3291-5637 (IR Division) E-mail: nichii-ir@nichiigakkan.co.jp