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#### NICHII GAKKAN COMPANY

## Financial Results Briefing Document

for the 1H of the Fiscal Year Ending March 31, 2015

November 11, 2014



### Management Policies under the New Business Execution System

Chairman, President and CEO Akihiko Terada

### Theme of New Management Strategy

## To the 1st Stage for Globalization

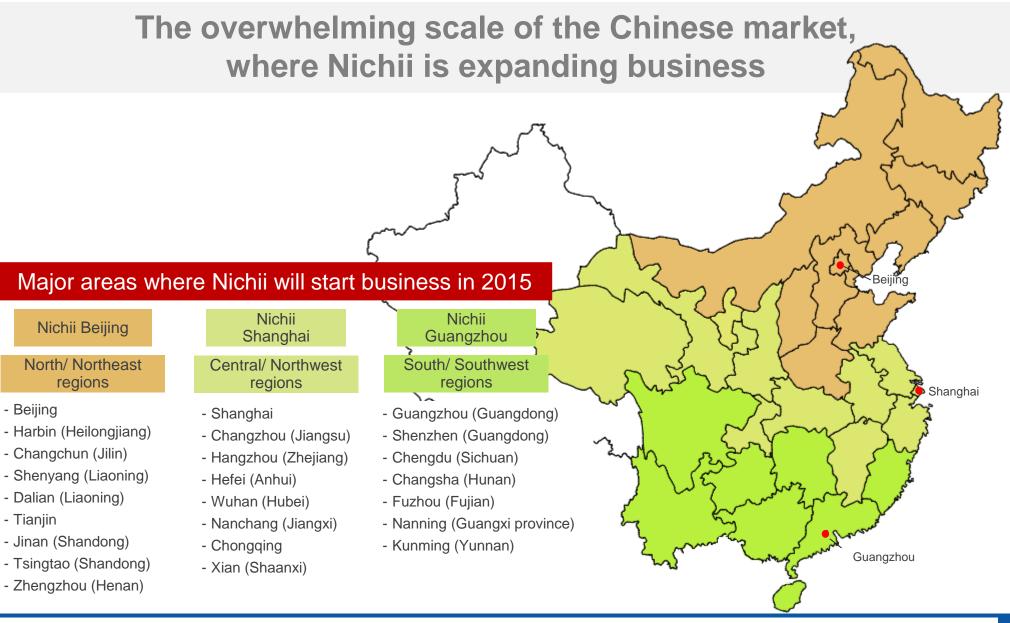


1<sup>st</sup> Stage

2<sup>nd</sup> Stage

Developing business in China with a long-term care model as the core

Further developing business in the Asia-Pacific region



## Point 1The development of business in China<br/>demonstrates the strengths of Nichii

# Introduction of and support for the expertise and business model cultivated in Japan, a country with advanced long-term care

#### Cultivation of human resources

Business operation

Our excellent human resources cultivation system will determine the excellence of our services.

Success and failure in business management will influence the success and failure of the business.



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# Point 2Building a business scheme based on cooperation<br/>between the public and private sectors

- (1) A strategic partnership agreement concluded with the China Planning Institute on Aging, an institute under direct control of the government.
  - A strategic partnership agreement was concluded with the China Planning Institute on Aging, an institute directly run by the government of People's Republic of China.
  - We are working to spread quality and efficient long-term care services and formulate a healthy long-term care market.
  - We are promoting the standardization of specialized knowledge and skills and raising the level through the systematization of human resources training for long-term care.

#### Amalgamation of partnerships in the public and private sectors

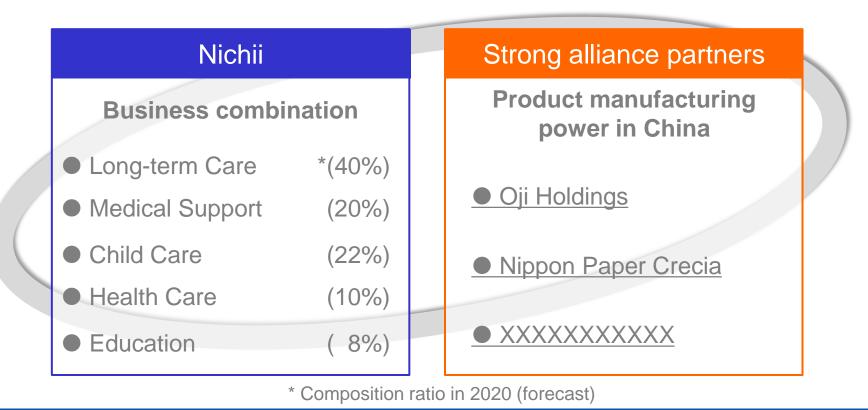
(2) The Zhihu Group was built by incorporating local business operators in various regions of China.

- We are working to amalgamate the Chinese culture with our services by incorporating local companies into the Zhihu Group.
- We are winning confidence through community-based business operation by reflecting the culture and customs of various regions of China in our services.

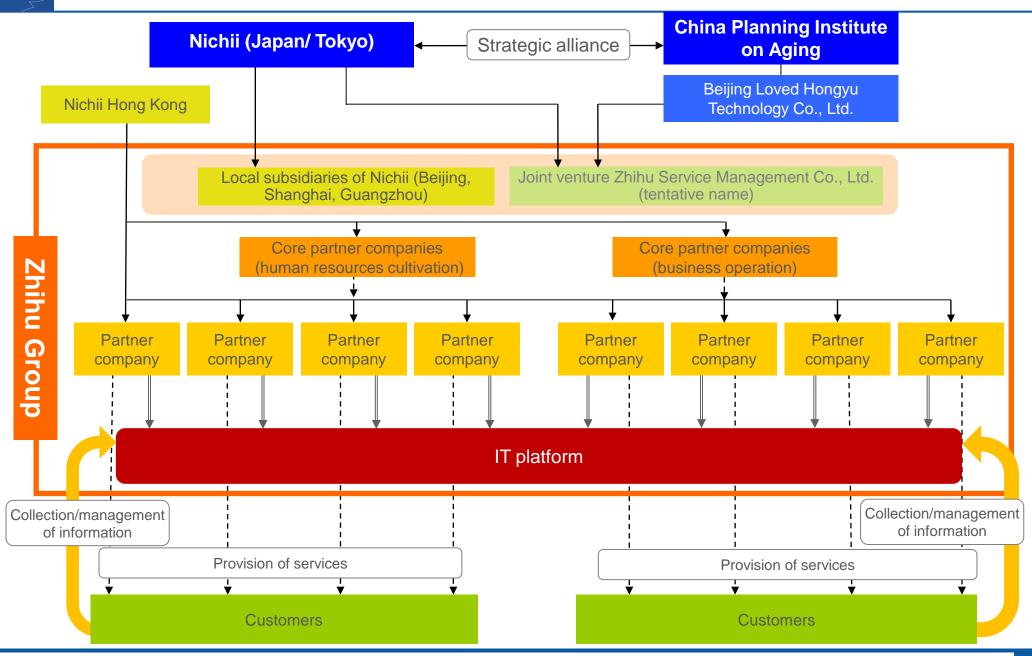
至 护 Zhihu is a brand strategy for spreading the highest quality care services (Zhihu) into the various regions of China.

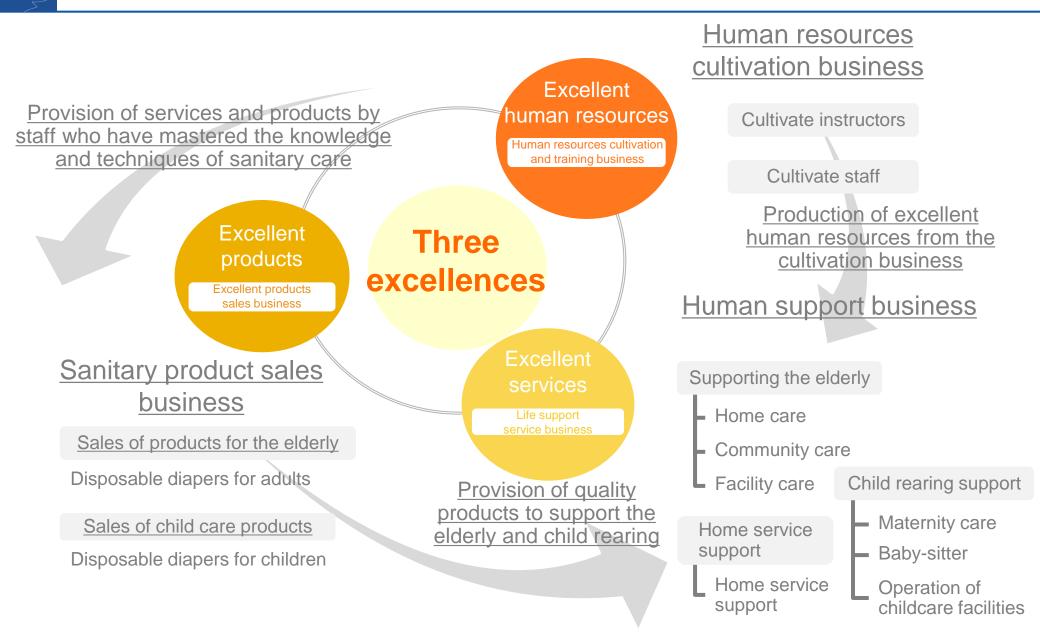
Point 3Boosting of the Japanese brand based on<br/>cooperation between Nichii and strong alliance<br/>partners in Japan

Synergy through the combination of the businesses of Nichii and the complementation of partner companies



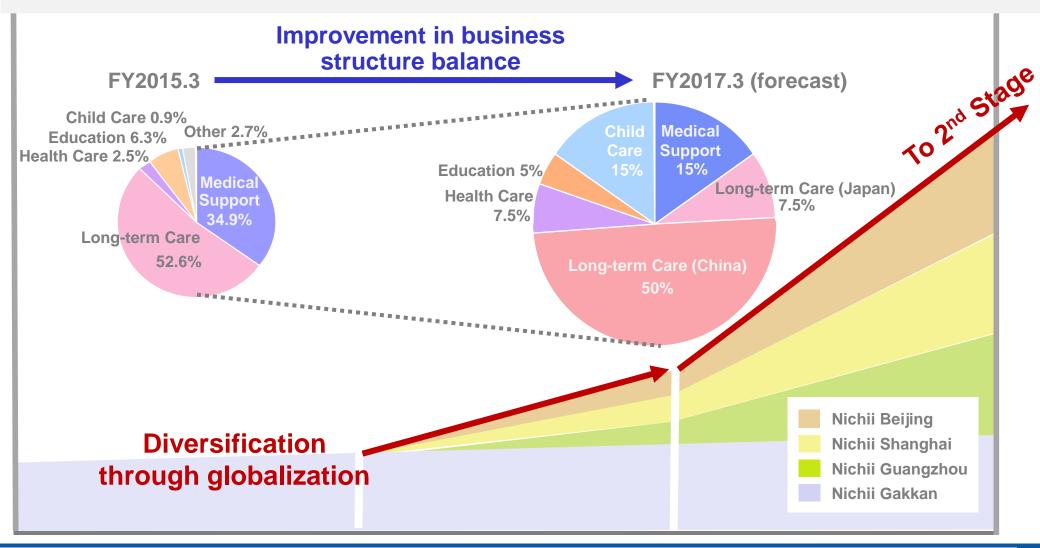
#### Organizations of the Zhihu Group





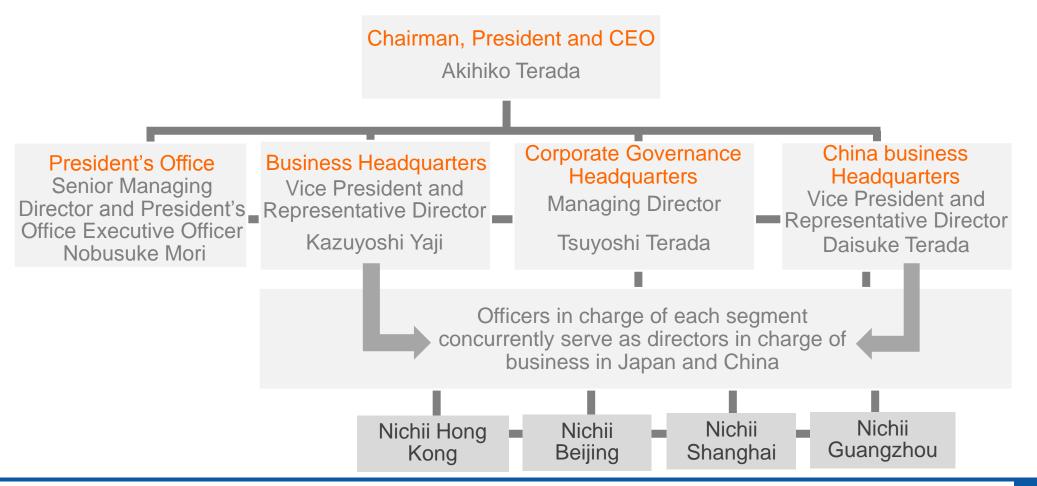
#### Growth Image

Avoiding institutional risk through a diversification strategy and increasing growth potential and profitability for long-term stable growth.



### Building a management system capable of responding to a variety of operations quickly and accurately

#### Image of the 3 general headquarters system



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#### (Reference) Marketability of China in Comparison with Japan

| Japan  |   | China   |
|--|---|---|
| 127 million people   | Total population                                      | 1,360 million people  |
| Approx. 32 million people  | Elderly population                                    | Approx. 131.61 million people   |
| Approx. 4.62 million people  | Number of the elderly with dementia                   | 19.74 million people (estimate)   |
| Approx. 1 million people   | Shortage of human<br>resources for long-<br>term care | Approx. 12 million people   |
| Approx. 1.03 million people  | Number of annual<br>births                            | Approx. 16.4 million people   |
| Approx. 30,000 people  | Number of<br>unemployed 4-year<br>college graduates   | Approx. 930,000 people  |
| <u>"Realization of the integrated community</u><br>care system"<br>Focusing on home care | Government policy                                     | <u>"Realization of 90-7-3 method"</u><br>Focusing on home care<br>*1: Home care 90%, community care 7%, long-term<br>care facilities 3% |
| Approx. 7.8 trillion yen → 21 trillion yen<br>(2010) (2025)                              | Size of the long-term care market                     | Approx. 16.4 trillion yen $\rightarrow$ 82 trillion yen<br>(2010)(2010)(2050)   |

\*Source: Data of the Statistics Bureau of the Ministry of Internal Affairs and Communications, the Ministry of Health, Labour and Welfare, and the National Bureau of Statistics of China, etc.

### Received the 2014 Best Practice Award from FROST&SULLIVAN in the Health Care Service section

#### **Points rated highly**

- Contribution to the cultivation of human resources for long-term care
- Provision of better services reflecting customer voices and successful experiences of staff
- Contribution to creating an environment for people to live at ease
- Establishment of a position as the leading company in Japan, a country with advanced long-term care
- Promotion of business operations in China



Contributing to solving social problems in China with the best care services rooted in the Chinese culture.



Overview of Financial Results for the 1H of the Fiscal Year ending March 31, 2015

|                  | FY2014 2Q | FY2015 2Q |              |
|------------------|-----------|-----------|--------------|
|                  | Amount    | Amount    | Year on year |
| Net Sales        | 136,049   | 136,015   | (0%)         |
| Operating Income | 3,229     | 2,719     | (15.8%)      |
| %                | 2.4%      | 2.0%      |              |
| Ordinary Income  | 2,502     | 1,776     | (29.0%)      |
| %                | 1.8%      | 1.3%      |              |
| Net Income       | 1,660     | 593       | (64.3%)      |
| %                | 1.2%      | 0.4%      |              |

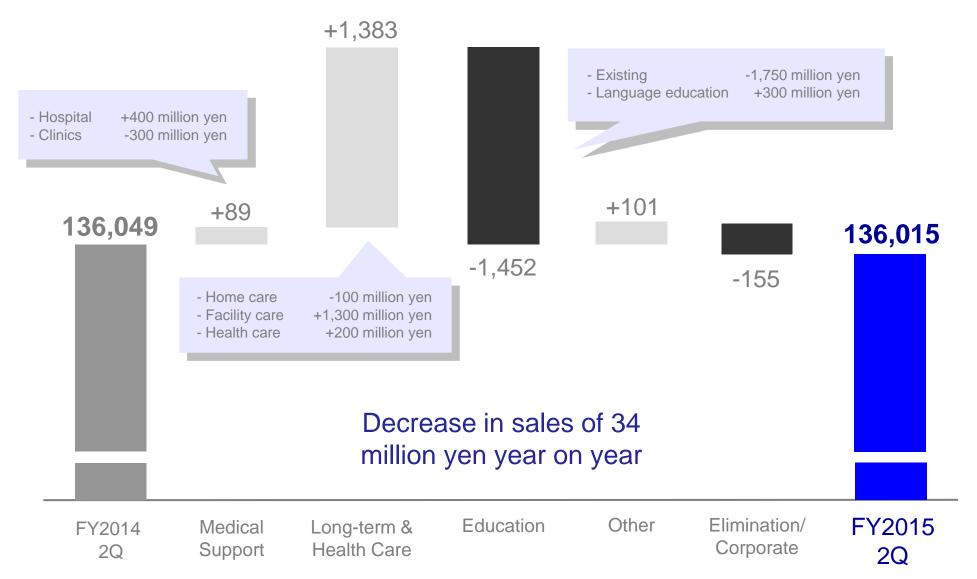
#### Consolidated Sales and Operating Income by Business for the 1H of the FY 2015

(Unit: million yen)

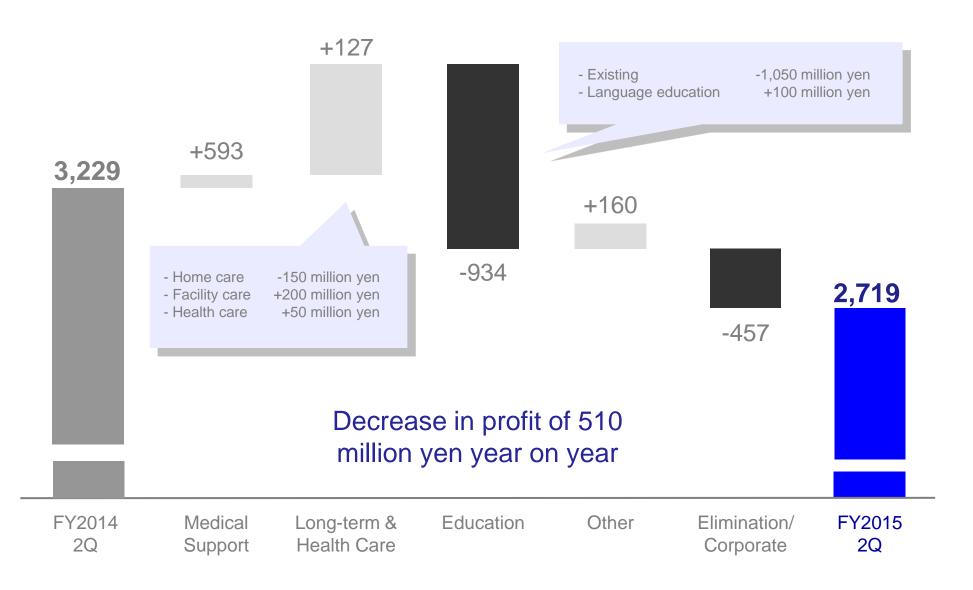
| Net Sales                  | FY2014 2Q | FY2015 2Q |              |  |
|----------------------------|-----------|-----------|--------------|--|
| Not Calob                  |           | Amount    | Year on year |  |
| Medical Support            | 52,770    | 52,859    | 0.2%         |  |
| Long-term &<br>Health Care | 73,232    | 74,615    | 1.9%         |  |
| Education                  | 9,873     | 8,421     | (14.7%)      |  |
| Others                     | 651       | 752       | 15.4%        |  |
| Elimination/<br>Corporate  | (478)     | (633)     | -            |  |
| Total                      | 136,049   | 136,015   | (0.0%)       |  |

| Operating                  | FY2014 2Q | FY2015 2Q |              |  |
|----------------------------|-----------|-----------|--------------|--|
| Income                     | 1120142Q  | Amount    | Year on year |  |
| Medical Support            | 3,900     | 4,493     | 15.2%        |  |
| Long-term &<br>Health Care | 6,604     | 6,731     | 1.9%         |  |
| Education                  | (3,208)   | (4,142)   |              |  |
| Others                     | (30)      | 130       | -            |  |
| Elimination/<br>Corporate  | (4,036)   | 4,493     | -            |  |
| Total                      | 3,229     | 2,719     | (15.8%)      |  |

#### Major Factors for Changes in Sales for the 1H of the FY 2015



#### Major Factors for Changes in Operating Income for the 1H of the FY 2015



# Strengthening collaborations between divisions and promoting efficient operations

| Medical Support Business Operating margin   | Long-term & Health Care Business Operating margin   |
|---|---|
| Net sales 52,859 million yen (+0.2%)<br>Operating income 4,493 million yen (+15.2%)<br>Up 1.2 points year on year   | Net sales 74,615 million yen (+1.9%)<br>Operating income 6,731 million yen (+1.9%)<br>Up 0 point year on year   |
| <ul> <li>Focusing on expanding operations at existing hospitals and improving business efficiency</li> <li>Strengthening the new development and sales of management support services</li> <li>Enhancing the cultivation of human resources (Strengthening follow-up and career development systems, etc.)</li> </ul> | <ul> <li>Preparing a system to build an integrated community care system<br/>(Dementia care, home-visit care, collaboration between medical and long-term<br/>care services, etc.)</li> <li>Cultivating specialists, including dementia supporters</li> <li>Enhancing health care services (not covered by insurance).</li> </ul> |
| Education BusinessNumber of FC<br>classroomsNet sales8,421 million yen (-14.7%)244Operating income(4,142 million yen) (-%)Up 216 year on year   | Child Care Business       Number of childcare centers operated         Net sales       955 million yen (23.2%)       84         Operating income       (339 million yen) (-%)       Up 7 year on year   |

- Revising course curriculum to a more practical one
- Strengthening the supply capacity of human resources in cooperation with business divisions
- Enhancing corporate sales
- Actively developing COCO Juku Junior through franchising

- Strengthening collaboration with the language education business
- Preparing for operations in anticipation of the establishment of new childcare system

|                  |         |                              | FY2015                       |   |
|------------------|---------|------------------------------|------------------------------|---|
|                  | FY2014  | FY2015<br>(Initial Forecast) | FY2015<br>(Revised Forecast) | Amount Change<br>(to initical forecast) |
| Net Sales        | 271,447 | 278,400                      | 274,300                      | (4,100)                                 |
| Operating Income | 6,322   | 7,700                        | 7,700                        | 0                                       |
| %                | 2.3%    | 2.8%                         | 2.8%                         | -                                       |
| Ordinary Income  | 4,940   | 5,700                        | 5,700                        | 0                                       |
| %                | 1.8%    | 2.0%                         | 2.1%                         | -                                       |
| Net Income       | 2,831   | 3,000                        | 3,000                        | 0                                       |
| %                | 1.0%    | 1.1%                         | 1.1%                         | -                                       |

| Net Sales                       | FY2014<br>Result | FY2015<br>(Initial forecast) | FY2015<br>(Revised forecast) | Amount Change |
|---------------------------------|------------------|------------------------------|------------------------------|---------------|
| Medical Support                 | 105,974          | 106,800                      | 106,200                      | (600)         |
| Long-term Care                  | 143,019          | 148,100                      | 146,300                      | (1,800)       |
| Health Care                     | 3,724            | 4,300                        | 4,100                        | (200)         |
| Long-term Care<br>+ Health Care | 146,744          | 152,400                      | 150,400                      | (2,000)       |
| Education                       | 18,516           | 19,100                       | 17,700                       | (1,400)       |
| Other                           | 1,330            | 1,500                        | 1,600                        | 100           |
| Eliminations/ Corporate         | (1,117)          | (1,400)                      | (1,600)                      | (200)         |
| Total                           | 271,447          | 278,400                      | 274,300                      | (4,100)       |

| Operating<br>income             | FY2014<br>Result | FY2015<br>(initial forecast) | FY2015<br>(to initical forecast) | Amount Change |
|---------------------------------|------------------|------------------------------|----------------------------------|---------------|
| Medical Support                 | 8,660            | 8,900                        | 9,500                            | 600           |
| Long-term Care                  | 12,549           | 13,400                       | 13,500                           | 100           |
| Health Care                     | 221              | 400                          | 300                              | (100)         |
| Long-term Care<br>+ Health Care | 12,770           | 13,800                       | 13,800                           | 0             |
| Education                       | (7,269)          | (7,200)                      | (7,600)                          | (400)         |
| Other                           | 45               | 200                          | 300                              | 100           |
| Eliminations/ Corporate         | (7,885)          | (8,000)                      | (8,300)                          | (300)         |
| Total                           | 6,322            | 7,700                        | 7,700                            | 0             |

All performance targets and other forecasts, including numbers of contracts and users, and goals, contained in this document are based on information currently available to the Nichii Gakkan Group and will be affected by uncertain factors, including economic circumstances, the relaxation of regulations, and employment conditions. Please note that actual results, numbers of contracts and users, and other data may be different from the forecasts.

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