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NICHII GAKKAN COMPANY

## Financial Results Briefing Document

for the Fiscal Year Ended March 31, 2016

May 17, 2016



# Overview of Financial Results for Fiscal Year Ended March 31, 2016

### **Financial Results Highlights**

(Unit:million yen)

	FY2015.3			
	Amount	Amount (Forecast)	Amount	yoy (%)
Net Sales	271,868	275,500	273,583	0.6%
Operating Income	5,173	200	<b>▲</b> 785	_
%	1.9%	0.1%	▲ 0.3%	
Ordinary Income	3,144	<b>▲</b> 2,400	<b>▲</b> 3,629	_
%	1.2%	▲ 0.9%	<b>▲</b> 1.3%	
Net income attributable to owners of parent	416	<b>▲</b> 3,500	▲ 15,995	_
%	0.2%	<b>▲</b> 1.3%	<b>▲</b> 5.8%	

<sup>\*</sup> For the forecast, using the announcement numerical Value November 10, 2015

#### Overview of Financial Results for Fiscal Year Ended March 31, 2016

#### Net sales hit record high. Net income fell sharply mainly due to recognition of impairment loss.

- (i) In addition to the medical support segment, new businesses (language education, childcare, China) contributed to sales. Net sales hit record high for the 8<sup>th</sup> consecutive fiscal year.
  - Net sales: 273,583 million yen (up 1,715 million yen YoY)
  - Childcare business Net sales: 3,382 million yen (up 1,153 million yen YoY);
     Number of new child care center openings: 14
  - Education business Net sales: 13,053 million yen (up 788 million yen);

    Number of COCO Juku attending students: 11,811 (up 4,099 YoY)
- (ii) Decline in profitability mainly due to impact of revision of nursing care compensation, and delay in hiring staff
  - · Operating loss: 785 million yen (down 5,958 million yen of operating income YoY)

(iii)Sharp drop in net income as a result of recognition of impairment loss and reversal of deferred tax assets

- · Recognition of impairment loss: 5,718 million yen; reversal of deferred tax assets: 4,318 million yen
- · Net loss: 15,995 million yen (down 16,411 million yen of net income YoY)

### **Consolidated Net Sales and Operating Income by Segment**

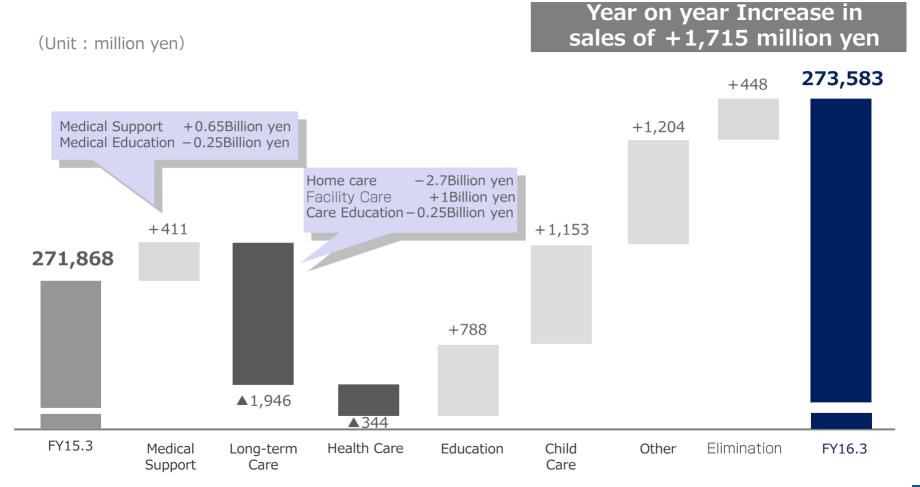
			yen)	

		(0111	c.minori yen/
Net Sales	FY2015.3	FY2016.3	yoy (%)
Medical Support	108,378	108,789	0.4%
Long-term care	144,987	143,041	▲ 1.3%
Health Care	4,402	4,057	▲ 7.8%
Education	12,265	13,053	6.4%
Child Care	2,228	3,382	51.8%
Other	1,336	2,541	90.2%
Elimination	<b>▲</b> 1,730	<b>▲</b> 1,282	-
Total	271,868	273,583	0.6%

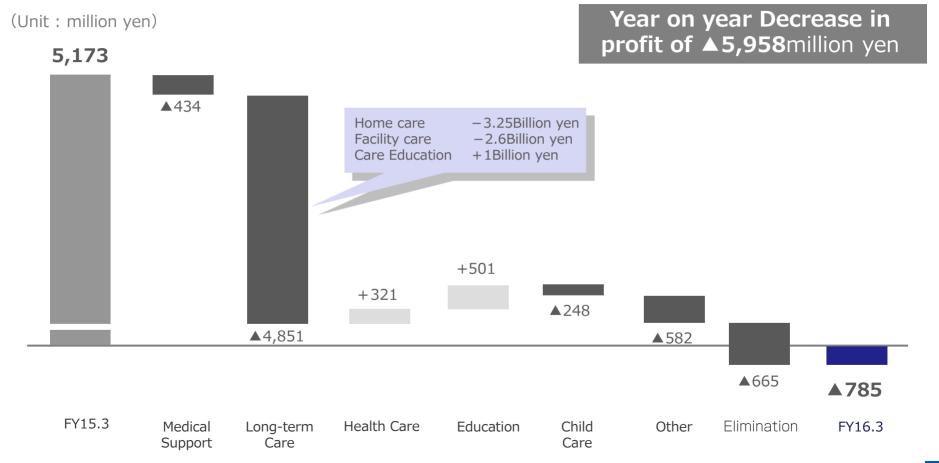
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Operating		(Officer	minori yen)
Operating income	FY2015.3	FY2016.3	yoy (%)
Medical Support	8,039	7,605	<b>▲</b> 5.4%
Long-term Care	11,546	6,694	<b>4</b> 2.0%
Health Care	234	556	-
Education	<b>▲</b> 6,169	<b>▲</b> 5,667	-
Child Care	<b>▲</b> 706	<b>▲</b> 954	-
Other	457	<b>▲</b> 124	-
Elimination	8,229	▲ 8,894	-
Total	5,173	<b>▲</b> 785	-

#### **Major Changes in Net Sales**



### **Major Changes in Operating Income**



## **Changes in Cash flow**

(Unit: million yen)

	End of March 2015	End of March 2016	Difference
Cash flows from Operating activities	10,629	2,546	▲ 8,082
Cash flows from Investing activities	<b>▲</b> 8,085	<b>▲</b> 6,250	1,835
Cash flows from Financial activities	<b>▲</b> 3,198	5,381	8,580
Free cash flow	2,543	<b>▲</b> 3,703	<b>▲</b> 6,246
Cash and cash equivalents at end of year	9,821	14,373	4,552

## **FY2017.3 Earnings Forecast**

## **FY2017.3 Earnings Forecast**

(Unit:million yen)

	FY2016.3	3	
	Amount	Amount	yoy (%)
Net Sales	273,583	294,700	7.7%
Operating income	<b>▲</b> 785	4,800	-
%	▲ 0.3%	1.6%	-
Ordinary income	<b>▲</b> 3,629	1,300	-
%	<b>▲</b> 1.3%	0.4%	-
Net income attributable to owners of parent	<b>▲</b> 15,995	500	-
%	<b>▲</b> 5.8%	0.2%	-

### FY2017.3 Earnings Forecast by segment (Consolidated)

(Unit: million yen)

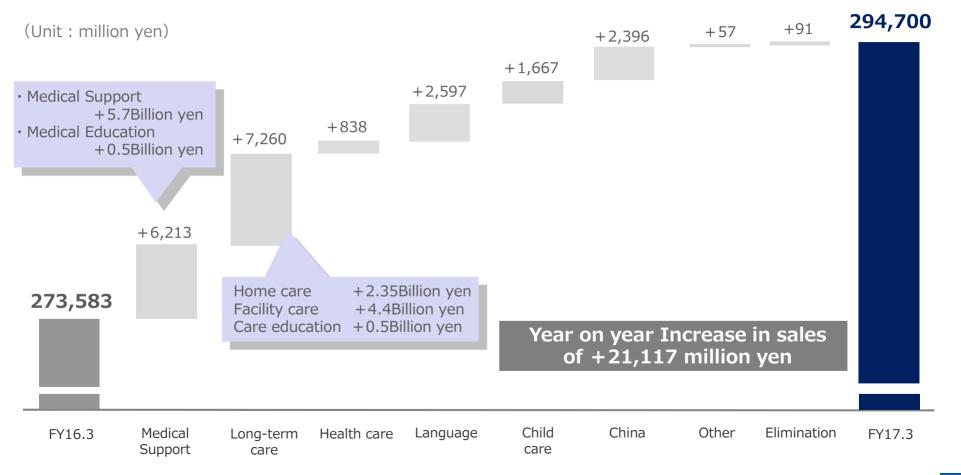
		FY2016	.3		FY2017.3 (Forecast)			
	First Harf	Second Harf	Full year	Change	First Harf	Second Harf	Full year	Change
Medical support	54,396	54,391	108,787	0.4%	57,500	57,500	115,000	5.7%
Long-term care	71,768	71,272	143,040	<b>▲</b> 1.3%	74,400	75,900	150,300	5.1%
Health care	1,949	2,113	4,062	▲ 7.7%	2,000	2,900	4,900	20.6%
Education	6,346	6,657	13,003	6.0%	6,800	8,800	15,600	20.0%
Child care	1,486	1,947	3,433	54.1%	2,300	2,800	5,100	48.6%
China	712	892	1,604	-	1,100	2,900	4,000	149.3%
Other	515	428	943	▲ 29.4%	500	500	1,000	6.0%
Elimination	<b>▲</b> 600	<b>▲</b> 691	<b>▲</b> 1,291	-	<b>▲</b> 600	<b>▲</b> 600	<b>▲</b> 1,200	-
Net Sales	136,575	137,008	273,583	0.6%	144,000	150,700	294,700	7.7%
Medical support	3,831	3,860	7,691	<b>▲</b> 4.3%	4,000	4,100	8,100	5.3%
Long-term care	3,383	3,426	6,809	<b>▲</b> 41.0%	4,300	4,500	8,800	29.2%
Health care	132	436	568	142.7%	200	600	800	40.8%
Education	<b>▲</b> 2,862	<b>▲</b> 2,815	<b>▲</b> 5,677	-	<b>▲</b> 2,800	▲ 800	<b>▲</b> 3,600	-
Child care	<b>▲</b> 460	<b>▲</b> 423	▲ 883	-	<b>▲</b> 400	<b>1</b> 00	▲ 500	-
China	<b>▲</b> 410	<b>▲</b> 623	<b>▲</b> 1,033	-	<b>▲</b> 700	▲ 200	<b>▲</b> 900	-
Other	140	134	274	<b>▲</b> 40.0%	200	100	300	9.3%
Elimination	<b>▲</b> 4,227	<b>4</b> ,306	▲ 8,533	-	<b>4</b> ,200	<b>4,000</b>	<b>▲</b> 8,200	-
Operating income	<b>▲</b> 473	<b>▲</b> 312	<b>▲</b> 785	-	600	4,200	4,800	-
Ordinary income	<b>▲</b> 1,701	<b>▲</b> 1,928	<b>▲</b> 3,629	-	<b>▲</b> 1,100	2,400	1,300	-
Net Income	<b>▲</b> 1,556	<b>▲</b> 14,439	▲ 15,995	-	<b>▲</b> 1,500	2,000	500	-

### FY2017.3 Earnings Forecast by segment (Non-consolidated)

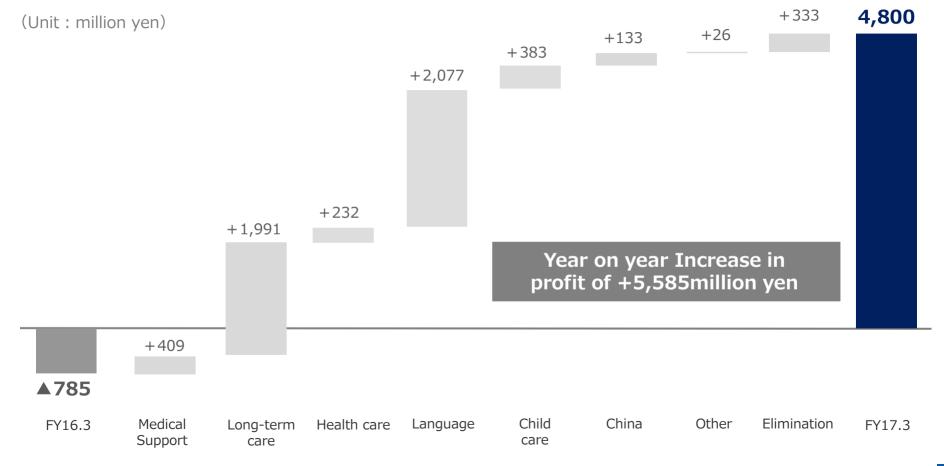
(Unit:million yen)

		FY2016	5.3	FY2017.3(Forecast)				
	First Harf	Second Harf	Full year	change	First Harf	Second Harf	Full year	change
Medical support	54,230	54,237	108,467	0.5%	57,300	57,200	114,500	5.6%
Long-term care	61,339	61,671	122,010	<b>▲</b> 2.0%	63,000	63,500	126,500	3.7%
Health care	1,721	1,702	3,423	26.1%	1,750	2,450	4,200	22.7%
Education	794	807	1,601	12.5%	1,000	2,700	3,700	131.1%
Child care	1,459	1,924	3,383	51.8%	2,300	2,800	5,100	50.8%
Net sale	119,545	119,340	238,885	0.0%	125,350	128,650	254,000	6.3%
Medical support	1,943	1,931	3,874	▲ 11.8%	2,050	2,250	4,300	11.0%
Long-term care	1,088	813	1,901	▲ 68.0%	1,800	1,600	3,400	78.9%
Health care	193	227	420	▲ 13.8%	200	350	550	31.0%
Education	<b>▲</b> 3,523	<b>▲</b> 3,354	<b>▲</b> 6,877	-	<b>▲</b> 3,300	<b>▲</b> 1,400	<b>▲</b> 4,700	-
Child care	▲ 519	<b>▲</b> 496	<b>▲</b> 1,015	-	<b>4</b> 00	<b>▲</b> 250	<b>▲</b> 650	-
Operating income	▲ 818	▲ 879	<b>▲</b> 1,697	-	350	2,550	2,900	-
Ordinary income	<b>▲</b> 748	<b>▲</b> 2,024	<b>▲</b> 2,772	-	200	1,500	1,700	-
Net Income	▲ 926	▲ 15,767	<b>▲</b> 16,693	-	50	1,650	1,700	-

### **FY2017.3 Earnings Forecast** Major Changes in Net Sales



### FY2017.3 Earnings Forecast Major Changes in Operating Income



## **Profit return system**

	Dividends per share								
	The middle	The term end	Amount						
FY2013.3	9.0yen	9.0yen	18.0yen						
FY2014.3	FY2014.3 10.0yen 10.0yen		20.0yen						
FY2015.3	10.0yen	10.0yen	20.0yen						
FY2016.3	11.0yen	11.0yen	22.0yen						
FY2017.3	11.0yen	11.0yen	22.0yen						

## Management Strategy

## 1. Nichii's Management Strategy SBI Management Strategy:

(Structure Balance Improvement)

"Business Structure Balance Improvement Five-Year Plan" (2012-2016)

Social Contribution

Core businesses (Social)

Management Philosophy

Strategic businesses (Economic)

Globalization businesses (Marketable) Utilization of human resources

Long-term Child Care

ation of employment and utilization

Medical Support

Creation of employment and utilization of human resources in regional communities

China
Australia, Canada
Singapore, Philippines

**Expansion in size** 

**Return of profits** 

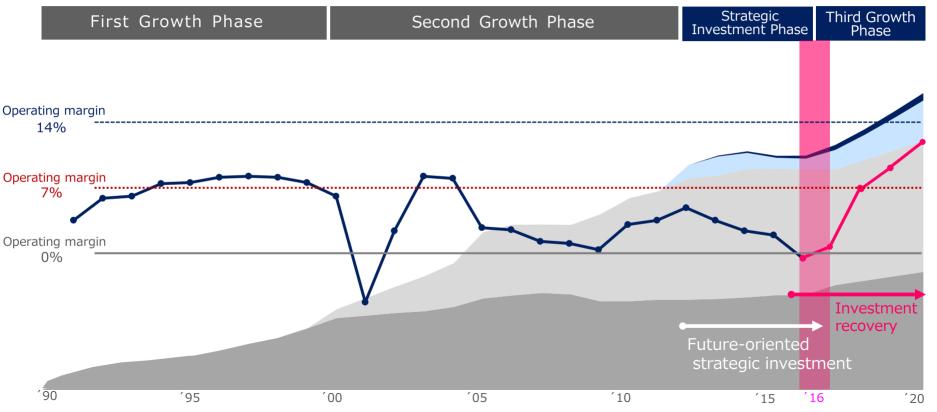
business

Language education

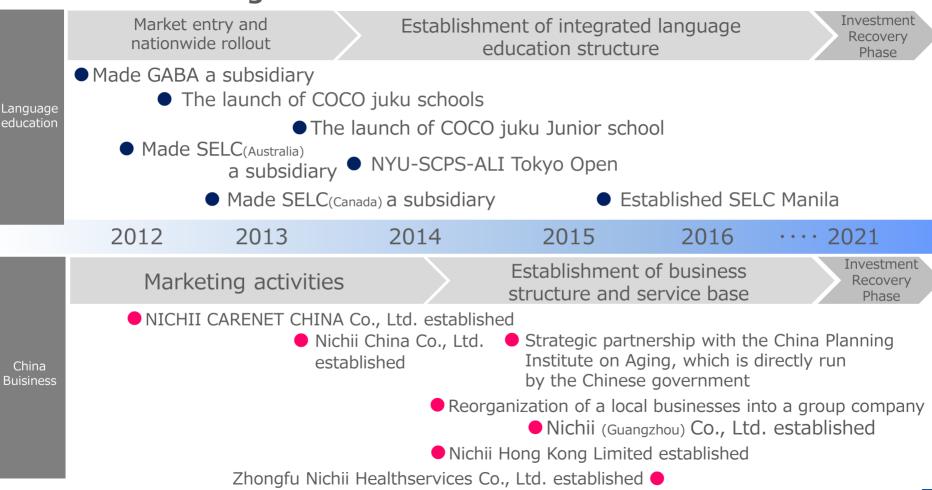
Healthcare business

#### Nichii's Course and Future Growth Projection

Fiscal Year ending March 31, 2017 is year for turning toward long-term stable growth



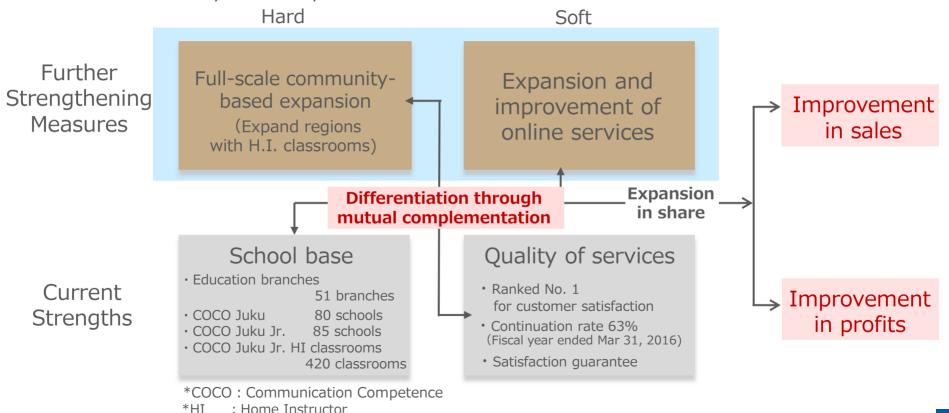
#### **Results of Strategic Investment**



#### 2. Nichii's Strategic Businesses (1) Language Education Business

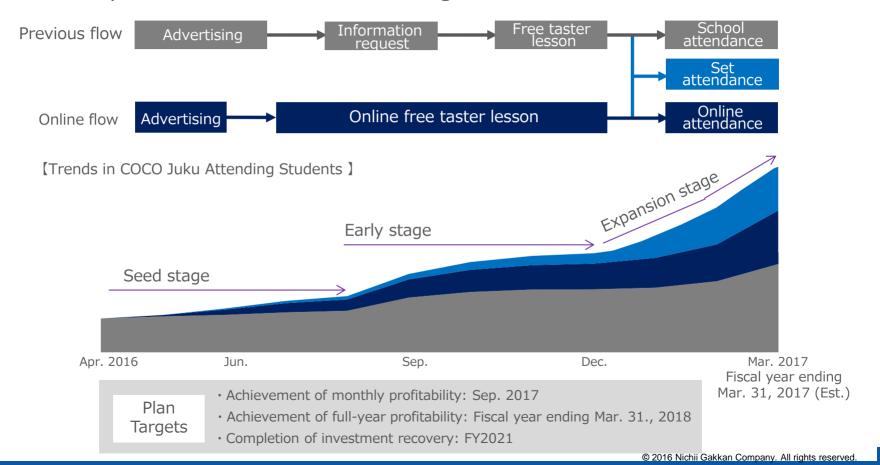
Measures to improve COCO Juku profitability

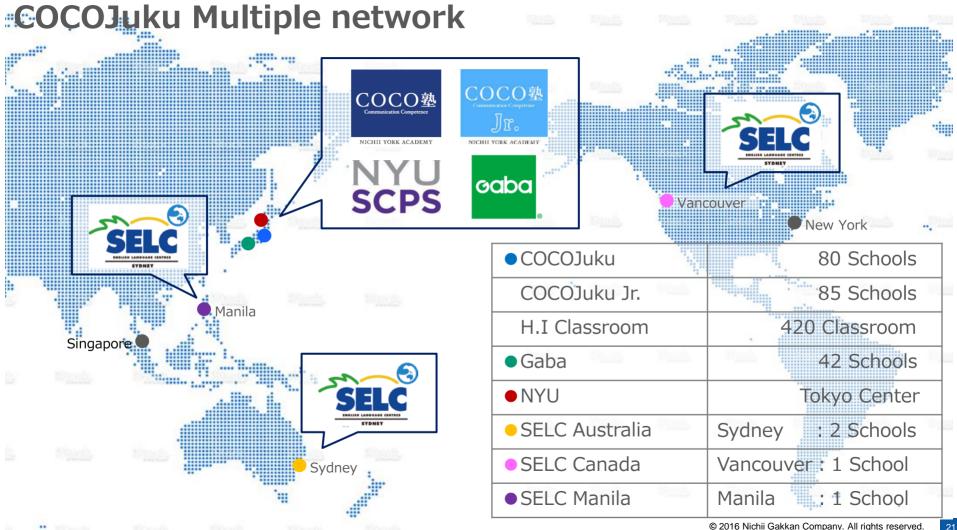
Expand share by differentiation achieved through introduction of COCO Progress Program and full-scale community-based expansion



### Flow of Expansion in Volume and Improvement in Average Spend

Development of new channels using online services as entrance





#### Nichii's Strategic Businesses (2) Health Care Business

Strengthen profitability by promoting business centered on Nichii Life

Health Care Business Problem Recognition

- Shortage of human resources (doubling up by long-term care human resources)
- Increased dependence on Long-term Care Business (Dependence 90%)

#### **Priority Measures**

#### Housekeeping services (Nichii Life)

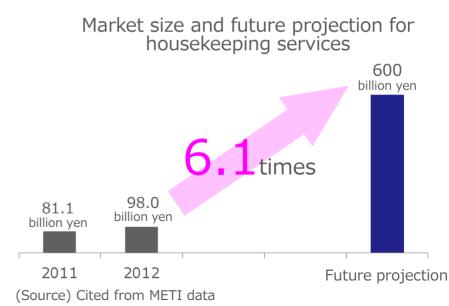
 Optimize interrelation between housekeeping services and long-term care business (management, human resources, customers, services).

#### Strengthen sales of PB products

• Develop sales channels such as medical institutions. (Strengthen cooperation with Medical Support business)

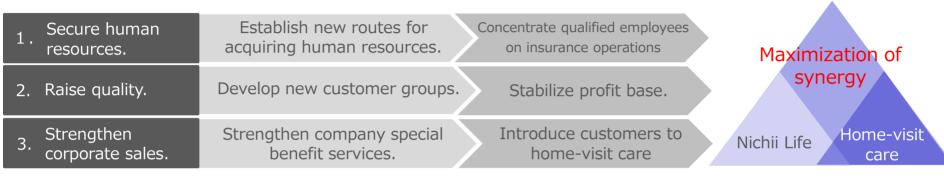
#### Helper dispatch

· Secure human resources and demonstrate brand power.

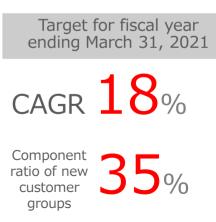


#### Nichii's Strategic Businesses: Nichii Life

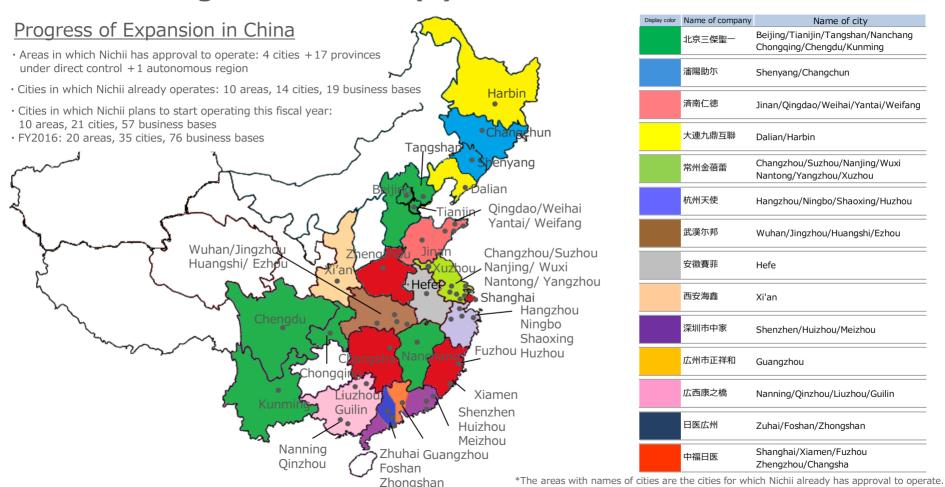
Keywords for expansion of housekeeping services







#### Nichii's Strategic Businesses (3) China Business

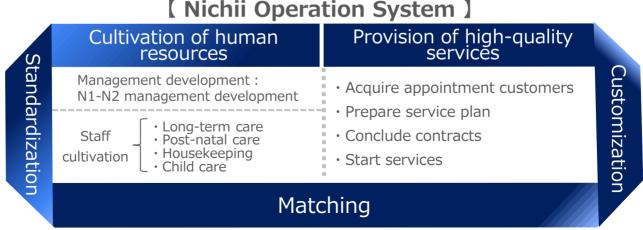


#### **Start of China Business**

Finished creating basic model for business promotion environment and started long-term care services.

Now it is time for full-scale operation of the Nichii Model operation system.





\*April 25, 2016: Start of long-term care services

#### Localization Step-up Strategy (Branch Establishment Five-Year Plan)

		2016		2017	2018	2019	2020
	Installed	Plans to establish	Amount	Plans to establish	Plans to establish	Plans to establish	Plans to establish
北京三傑聖一人力資源有限公司	3	9	12	44	75	108	140
Beijin	2	4	6	13	22	30	40
Tianjin	1	0	1	9	16	23	30
Tangshan		1	1	3	5	8	10
Nanchang		1	1	5	8	12	15
Chengdu		1	1	6	11	15	20
Chongqing		1	1	5	8	12	15
Kunming		1	1	3	5	8	10
瀋陽助尓家政服務有限公司	1	5	6	10	14	17	20
Shengyang	1	4	5	7	9	11	13
Changchun		1	1	3	5	6	7
済南仁徳家庭服務有限公司	1	4	5	10	15	20	25
Jinan	1	2	3	3	3	3	3
Qinhdao		2	2	6	6	6	6
Weihai				1	6	6	6
Yantai						5	5
Weifang							5
大連九鼎互聯科技発展有限公司	1	5	6	12	19	23	34
Dalian	1	4	5	11	17	20	29
Harbin		1	1	1	2	3	5
		2016		2017	2018	2019	2020
		Plans to establish	Amount	Plans to establish	Plans to establish	Plans to establish	Plans to establish
深圳市中家Group	4	3	7	12	17	22	25
Shenzhen	3	2	5	10	15	20	23

		2016		2017	2018	2019	2020
	Installed	Plans to establish	Amount	Plans to establish	Plans to establish	Plans to establish	Plans to establish
深圳市中家Group	4	3	7	12	17	22	25
Shenzhen	3	2	5	10	15	20	23
Huizhou	1	0	1	1	1	1	1
Meizhou		1	1	1	1	1	1
広州市正祥和家政服務有限公司	2	0	2	8	13	18	23
Guangzhou	2	0	2	8	13	18	23
広西康之橋護理服務有限公司	2	3	5	10	15	20	25
Nanning	1	1	2	4	6	8	10
Qinzhou	1	0	1	2	3	4	5
Liuzhou		1	1	2	3	4	5
Guilin		1	1	2	3	4	5
日医(広州)商貿有限公司	0	6	6	21	36	51	66
Zhuhai		3	3	8	13	18	23
Foshan		3	3	8	13	18	23
Zhongshan				5	10	15	20

	Installed	2016 Plans to establish	Amount	2017 Plans to establish	2018 Plans to establish	2019 Plans to establish	2020 Plans to establish
常州金蓓蕾健康諮詢服務有限公司	0	7	7	19	31	42	50
Changzhou		2	2	4	6	6	6
Nanjing		2	2	5	8	10	12
Suzhou		2	2	4	6	9	12
Wuxi		1	1	3	5	7	8
Nantong				2	4	5	6
Yangzhou				1	2	3	3
Xuzhou						2	3
杭州天使家政服務有限公司	1	4	5	10	15	20	25
Hangzhou	1	3	4	8	10	10	15
Ningbo		1	1	2	5	10	10
武漢尔邦家政有限公司	1	4	5	10	15	20	25
Wuhan	1	2	3	9	13	14	15
Jingzhou		2	2	1	2	3	4
Huangshi						2	2
Ezhou						1	4
安徽賽菲家庭服務管理有限公司	2	3	5	10	15	20	25
Hefei	2	3	5	10	15	20	25
西安海鑫家政清潔工程有限公司	0	2	2	5	10	15	20
Xi'an		2	2	5	10	15	20

	2016			2017	2018	2019	2020
	Installed	Plans to establish	Amount	Plans to establish	Plans to establish	Plans to establish	Plans to establish
中福日医(上海)健康服務有限公司	1	2	3	5	5	5	5
Shanghai	1	0	1	1	1	1	1
Xiamen		1	1	1	1	1	1
Fuzhou		1	1	1	1	1	1
Zhengzhou				1	1	1	1
Chongqing				1	1	1	1

	2016			2017	2018	2019	2020
	Installed	Plans to establish	Amount	Plans to establish	Plans to establish	Plans to establish	Plans to establish
Amount	19	57	76	186	295	401	508

#### 3. For the establishment of strong corporate foundations

Keywords for the achievement of long-term stable growth

1 Improve business profit structure

Reduce risks from changes in the environment (systems) by improving business structure balance.

Increase business growth potential

Expand scale of business by promoting globalization strategy.

3 Maintain high quality care services

Secure human resources inside and outside of Japan and establish schemes for cultivating human resources.

4 Create robust corporate structure

Seek to share vision with employees and strengthen business frontline, and decisively implement reform of the management execution structure and other internal reform.

# Establishment of Base for Nichii's Core Businesses (i) (Secure human resources and share future aspirations)

Establish and expand service provision structure for core businesses

Strengthen schemes for cultivating and acquiring human resources

 Promote employment support including employment advice and workplace visits

Enhancement of personnel programs

- Promote work-life balance
- Encourage employees to take long-term care/child care leave

Strengthen frontline environment

- · Strengthen staff follow-up
- Develop management

Share vision of future aspirations

#### Career support

- · Educate global human resources.
- Educate human resources by area

# Establishment of Base for Nichii's Core Businesses (ii) (Promote business cooperation and create employment)

Nichii's contribution in regional communities through comprehensive care

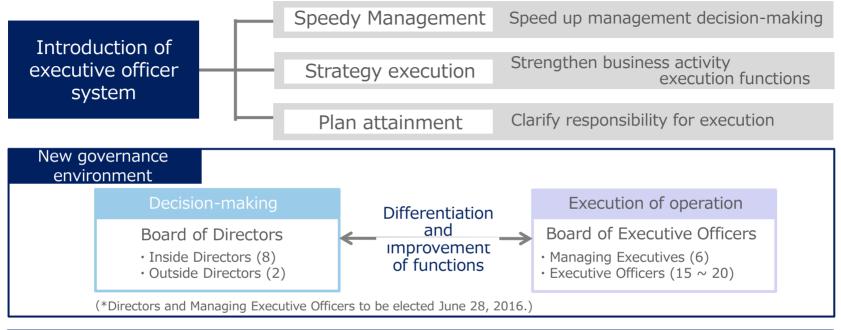
#### Maximize sales and profits through cooperation between businesses Promote establishment of regional networks Maximize health care and long-term care in each • Expand establishment of childcare centers in hospitals Medical · Increase synergy between businesses through linkage community through coordination at regional Support with COCO Juku Junior ad Nichii Life. conferences, etc. Social Contribution Child care Long-term Care Promote cooperation to secure human resources and enhance the workplace environment Provide care services according to area needs Support social advancement for women who are raising children • Promote cooperation between health care and long-term care

by actively expanding small-scale multi-function home care • Promote consignment of local authorities dementia services

· Promote child care centers, housekeeping support,

long-term care advice, etc. for employees

#### **Strengthening of Management Execution Environment**



## Speed up management execution by improving middle-management and execute region-based strategies

Enhance executive officer system

Elect 6 Managing Executive Officers Elect 15 ~ 20 Executive Officers Assign Executive Officer to each branch Expand to 5-branch structure

Establish Kyushu Branch in Kyushu area in addition to branches in East Japan, Tokyo, Central Japan ad West Japan (From 4 branches to 5 branches)

## Strengthen branch-base structure

- Strengthen strategy to secure human resources
- Assign COCO Juku School Manager to all classrooms

The base plans and other information contained in this accompanying document are forward-looking statements based on the information currently held by the Nichii Gakkan Group. For this reason, they may be affected by uncertain factors, such as the economic environment, deregulation, and employment conditions.

Please note that actual base plans and other information may differ from those stated in this accompanying document.

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